Network Operations - Consumer Mobility, Tamilnadu Telecom Circle, 3rd Floor, Salbaba Colony Telephone Exchange, Coimbatore - 641 011 Phone: 0422 - 244 9600 Fax: 0422- 245 2700 Email: tn.cm.nwo.gm@bsnl.co.in



No.DGM(NW-OPS)/CBT/CCM/24/11-12/20 dated at Cbt-11, the 05-12-2011

TO ALL SSA HEADS TN CIRCLE

Sub: Launching of newly developed CDMA complaint website-reg.

It is intimated that the newly developed CDMA complaint website will be launched wef **09-12-2011** for TN circle. The necessary usernames and passwords have already been communicated to the respective WLL MSCs. CCM/Sancharsoft usernames have already been authenticated to login the CDMA complaint website for booking the complaints. Field units(DE in-charge of SDCAs and SSA AO CDMA) may obtain their username and passwords from the respective WLL MSC in-charges of your area.

The website is available in the link http://10.32.240.194

This has the approval of Competent authority.

Dy.General Manager(NW-O-CM)

For Sr.GM (NW-O-CM)BSNL,

Coimbatore-11